

LODGE SERVICES

Outside Line	Dial 9
Reception	Dial 1017 / 1018 / 1019
Concierge	Dial 1020
Housekeeping	Dial 1005
Duty Manager	Dial 1016 / +27 674104248

CHECK-OUT

Check-out time is 10h00. If this proves inconvenient, kindly contact Reception. We'll try our very best to accommodate you. Fair warning, a late check-out fee may apply.

FITNESS CENTRE

If you fancy a workout, our fitness centre can be found by the pool area, which is free to all in-house GUESTS. Gym towels are available at the gym. Please do not use your bath towels at the gym.

FREE WI-FI

Enjoy unlimited Wi-Fi.

To connect in-room and in the lobby:

1. Put your device in Wi-Fi mode
2. Open menu of wireless networks
3. Select the Hotel's network
4. Enter password which is located in your room key card holder.

For assistance, please contact Reception.

GETTING AROUND AND ACTIVITIES

To arrange transport or a shuttle, game drive or bush braai experience, kindly give Reception or Concierge a call.

LAUNDRY SERVICE

Take advantage of our laundry service which is available from Monday to Saturday from 08h30 to 19h00. Laundry bags and lists are located in the wardrobe. Afterwards, simply place your laundry bag on the luggage rack before 08h00. Please contact Housekeeping or Reception to collect laundry.

POOL

Our pool area is open to all guests. Children under 16 need to have adult supervision. Plenty of pool towels are available at the Pool Area. Therefore, please do not use your bathroom towels in the pool area. A refundable deposit may be charged for the pool towels.

WINE AND DINE

Service Times

Breakfast in Amukelani Restaurant

For those early birds, a truly South African buffet breakfast is served from:
06h30 – 10h30 (Weekdays)
07h30 – 11h00 (Weekends & Public Holidays)

Lunch & Dinner in Amukelani Restaurant

12h00 – 17h00 (Lunch)
18h30 – 21h30 (Dinner)

For a peek at the menu or to book a table, contact our host in the restaurant.

Sisonke and Mookah Bar

Our bar is open from: 11h00 – 22h00

Pool Deck

During summer, enjoy light meals and drinks from: 09h00 – 19h00

ROOM SERVICE

The lodge does not offer room service. Please use any of our dining facilities to enjoy either a light or gourmet meal. The a la carte is attached for your reference.

RESERVATIONS

For future reservations, please contact Reception. Alternatively, you can book directly via our Central Reservations Office on 010 442 5888 or email cro@aha.co.za

ROOM PHONE

For Local and National calls (premium rate):
Dial 0 + Area Code + Number.

For International calls (premium rate):
Dial 0 + 00 + Country Code + Area Code +
Number.

SAFETY & SECURITY

Safety First

1. To store your valuables, kindly use the safe in your room.
2. Make sure the deadbolt, door latch, windows and doors are all locked.
3. Expecting a visitor to your room? Use the peephole to confirm.
4. Keep your room key with you at all times.
5. If you notice any suspicious activity, report to Hotel Management.
6. Note that we share the environment with wild animals. Keep your door, including sliding door, tightly closed to Baboons and monkeys, in particular.

FIRE EVACUATION

Emergency instructions and evacuation procedures can be found behind your bedroom door. In the event of a fire, please contact Reception, vacate your room immediately, and proceed directly to the assembly point.

EMERGENCY LIGHTING

In the event of a power failure, the hotel's got you covered with a generator to provide emergency lighting and essential services.

TV CHANNEL GUIDE

SABC 1	01
SABC 2	02
SABC 3	03
e.tv	04
M-Net	05
M-Net Movies Premier	06
M-Net Movies Smile	07
M-Net Movies Action	08
Discovery Channel	09
Disney Channel	10
CNN	11
Bloomberg	12
CNBC Africa	13
SABC News	14
SuperSport 1	15
SuperSport 2	16
SuperSport 3	17
SuperSport 4	18
SuperSport 5	19
BVN	20
947 Highveld Stereo	21
5FM	22
Talk Radio 702	23

GUEST FEEDBACK – SCAN QR CODE

Dear Guest,
It is our pleasure to have had the opportunity to service you in our lodge, please take a moment to tell us about your experience.

